

# Privacy Policy

Last modified date - 01.06.2023

## Obligations of the StreamPay

StreamPay ((hereinafter referred to as "StreamPay", "Service", "we", "us" and "our")) places a high priority on the privacy and integrity of the personal information of our Clients, both present and future and other visitors of the site. This Privacy Policy ((hereinafter referred to as the Statement, Privacy Policy, Policy) describes how the StreamPay collects, uses and protects the personal information.

## What do we get your personal data for

StreamPay needs to obtain Personal Data about the Client to open a access to a personal account. We collect data to improve the quality of our services. These data ensure understanding and help us to provide the Client with information about company`s products and services that are most convenient for the Client.

## The Personal Data may include

1. Personal information provided on application form, such as name, surname, date of birth, e-mail and personal mobile phone number. In some cases, the Client may be additionally asked to provide passport data, home address, serial number, occupation.
2. Financial information such as income, assets, investment and business experience;
3. Documents provided to confirm identity, such as passport, utility bills, and/or bank statements or company incorporation information, etc;
4. Payment documents: money transfer orders, bank statements, bank card copies, etc.

## Use of Personal Data

StreamPay may use a Client's Personal Data for one or more of the following purposes:

1. to confirm the Client's identity;
2. to process trading and non-trading operations;
3. to inform the Client of products or services that may be of interest to the Client;
4. to provide other services that are relevant to the Client's business relationship with the StreamPay;
5. to keep a correct database of the Client`s account data;
6. To send e-mails. The e-mail address provided by the Client can be used to send information, answers to requests and questions.
7. to analyze statistical data to provide Clients with the most suitable products and services.

## Correction and deletion of personal data

Each client has the right to change their personal data - to update or delete them if the information is outdated, changed, incomplete, or personal data is no longer required for the purposes for which they were obtained.

## Privacy rights on the territory of the European Economic Area

1. The processing of users' personal data on the territory of the European Union will be carried out in accordance with the following regulation: EU General Data Protection Regulation ("GDPR"). This section provides information about the rights of users in the European Economic Area and the responsibilities of StreamPay in accordance with the above regulations.
2. If you use the services of StreamPay on the territory of the European Economic Area, in accordance with local legislation, you have certain rights with respect to your personal information. In accordance with these rights, you can:
  - 2.1. Get access to your personal information. You have the right to request clarification as to what information StreamPay has about you and how this information is used. You also have the right to receive a copy of the data that StreamPay collects about you in the prescribed electronic format and forward it to third parties (the right to data portability).
  - 2.2. Correct the information we store. If you believe that StreamPay has inaccurate information about you, you can send a request for necessary corrections. Additional information about correcting or sending a request to correct information by sending a request to the email address [support@streampay.money](mailto:support@streampay.money).
  - 2.3. Erase your personal information. Users can at any time send a request to delete their personal information to the email address [support@streampay.money](mailto:support@streampay.money).
  - 2.4. Restrict our use of your personal information.

## Cookies

Cookies are small text files sent by a web server and stored on a visitor's browser which are read later by the server when the visitor returns to the site. Cookies store information such as passwords (encrypted), usernames, shopping cart, certain preferences, etc. allowing visitors to visit sites repeatedly without having to enter the same information over and over. Cookies are not used to determine the personal identity of anyone visiting the site.

## Third Parties

StreamPay may convey the Client's Personal Data to associated or affiliated organizations, auditors, agents (including payment agents), banks or other authorized organizations or persons ("Authorized Persons") for the sole purpose of processing the Client's financial and non- financial instructions, control over the StreamPay activity or involve these persons in the process of client service delivery. StreamPay guarantees that all Authorized Persons will adhere to the terms of this Policy and take all necessary steps to protect the Client's Personal Data. StreamPay may provide Personal Data to third parties who are not the our partners, agents or affiliates only when requested by representatives of legal or administrative authorities.

## Use of Information

By registering an account with StreamPay, you consent to the use of your personal details, and their processing: collection, recording, classification, aggregation, storage (updating, changing) extraction, use, transfer (distribution, provision of access) anonymization, blocking, deletion, and destruction of any information relating directly or indirectly to you, your trade transactions and payments, in accordance with this Privacy Policy.

## Security and Protection

StreamPay takes the issue of security very seriously and takes all possible measures to ensure the safety of the Client`s confidential information, including adhering to strict standards for the internal use of confidential information and using leading data storage technology. We offer the use of a secure server. All supplied sensitive/credit information is transmitted via Secure Socket Layer (SSL) technology and then encrypted into our Payment gateway providers database only to be accessible by those authorized with special access rights to such systems, and are required to keep the information confidential.

To make a payment using a payment bankcard the Client fill out a special form on the processing center website. We do not ask the Client to provide complete payment information. To avoid cases of dishonest use of payment data, the data transferred to StreamPay in shorthand form via a secure connection.

## Contacts

If you have any questions about this Policy do not hesitate to contact us: [support@streampay.money](mailto:support@streampay.money)